**2023 AAHA Technician Utilization Guidelines**

**Credentialed Technicians Can, and Want to, Be Doing More.**

So what does optimal utilization look like?

- Creating training and development programs
- Clearly defining, team roles and responsibilities
- Implementing SOPs for greater utilization
- Having frank and open conversations about overcoming barriers to change
- Learning about credentialed veterinary technicians’ scope of practice and what tasks they can legally perform
- Building a workplace culture of trust and psychological safety
- Shifting perspectives to a team-centric model, where everyone feels empowered to reach their highest potential

**Credentialed Veterinary Technicians are highly skilled professionals who:**

- Trained and studied hard
- Passed a rigorous national examination

**Optimal Utilization of Credentialed Veterinary Technicians Benefits the Entire Veterinary Team by:**

- Supporting professional longevity
- Creating mutual trust and collaboration
- Improving patient care, and
- Increasing financial sustainability

**...Yet, they are often in jobs that prevent them from fully using all of their training, skills, and education.**

**Are you leaving credentialed veterinary technicians on the bench when they could be star players?**

**Credentialed Veterinary Technicians Are a Valuable Resource for a Veterinary Practice...**

**The 2023 AAHA Technician Utilization Guidelines Outline the Steps You Can Take Right Now to Improve Credentialed Veterinary Technician Utilization in Your Practice.**

Go to AAHA.org/Technician-Utilization to learn more.