

What is telehealth?

Any use of technology to remotely gather and deliver health information, education, advice, and care.

Teleadvice

General advice not intended to treat a specific patient or to diagnose, prognose, treat, correct, change, alleviate, or prevent any specific animal disease, illness, pain, deformity, defect, injury, or other physical, dental, or mental conditions.

Example: A veterinary practice sends a text to clients recommending that all pets should receive annual wellness exams.

Telemedicine

Electronic exchange of patient-specific medical information to ascertain and improve the patient's clinical health status. Requires an established veterinarian-client-patient relationship (VCPR).

Example: A veterinarian uses technology to visually observe the patient and communicate with the client as part of a postoperative follow-up evaluation.

