How Pet Lifestyle Discussions Drive Flea and Tick Control Recommendations
Dear Colleague:

One of the American Animal Hospital Association’s (AAHA) top initiatives is to increase overall preventive care for companion animals and to provide veterinary health care teams with the tools to promote and provide that preventive care effectively. Flea and tick control is a major component of preventive care.

Flea and tick issues are very common reasons that pet owners visit veterinary practices. Changing climate, migration patterns of reservoir hosts and other factors are expanding the range and impact of these “small and silent” health risks.\(^1\) As a result, in 2012 there was a 20% increase in the amount of flea and tick product purchased from veterinary practices compared with 2011.\(^2\) The flea and tick problem is a common one, but it is one that can be easily controlled.

AAHA is working with Merial to create new tools to change the way we look at preventive care and to help guide conversations between pet owners and veterinarians about the sometimes difficult topic of flea and tick control. The objective of the program—called Three is Key—is to ensure that pet owners get the flea and tick control they need for their pets from you.

Why Three is Key? Because when it comes to your patients receiving the preventive health care you recommend, it’s a matter of three simple steps: assessment, agreement and action.

1. **Assessment:** The client completes the Lifestyle Assessment Form before the examination begins.

2. **Agreement:** Using the Lifestyle Assessment Form, the veterinary team and client reach an agreement about parasite risks. This prepares the client to agree with the veterinarian’s recommendation on flea and tick control.

3. **Action:** The client purchases flea and tick control before leaving the practice.

The Lifestyle Assessment Form will accompany a client throughout the visit, so the practice can use it to facilitate deeper conversations about the pet's health.

Through Three is Key, pet owners will use a simple assessment tool designed to guide conversations about their pet’s lifestyle and potential exposure to fleas and ticks. Through this program, AAHA is leading the profession in serving clients and improving pet health.

Kate Knutson, DVM
AAHA President

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Why Fleas and Ticks?

It is impossible to have a conversation about preventive health care for America’s pets without discussing flea and tick control. Owners have a visceral reaction to the sight of fleas and ticks on their pets. In fact, pet owners are so stressed about flea and tick infestations that these problems are among the top reasons they bring their pets to the veterinarian.

This aversion can help us educate pet owners about the importance of providing flea and tick control products all year. The *Three is Key* program supports the practice’s efforts to encourage owners to take action to help protect their pets.

2012 industry data show that the veterinary practice is the primary destination for flea and tick control products because owners look to veterinarians as the authority, not only to help them choose parasite control products, but to show them how to effectively use these products.

As the primary advocate for the pet’s health, the entire veterinary team must work together to educate pet owners about the importance of year-round flea and tick control, because controlling parasites is a crucial part of preventive health.

Three actions are key to our success in promoting the health of the pet: assessment, agreement and action.

Many people think of fleas and ticks as just a nuisance, but they can cause serious health problems for pets.  

*Fleas*

Fleas can cause numerous dermatological and medical conditions, increasing the pet’s discomfort and decreasing its quality of life. In extreme cases, fleas can lead to the death of very old, very young or very debilitated pets.  

Take the time to educate owners about the medical conditions that fleas cause. These include:

- Flea allergy dermatitis (FAD)
- Miliary dermatitis
- Anemia
- Tapeworm

*Ticks*

A complicated mixture of ecologic, economic and sociologic factors have created a perfect storm for the growth of ticks in this country.

Educate owners about the medical conditions that ticks transmit or cause. These include:

- Lyme disease
- Rocky Mountain spotted fever (RMSF)
- Ehrlichiosis and anaplasmosis
- Babesiosis
- Tularemia
- Tick paralysis
- Cytauxzoonosis

Our clients are concerned about fleas and ticks. We are in a unique position to help owners by educating them about the problems caused by these ectoparasites and by providing good, scientifically proven solutions to the control of fleas and ticks.
Biology of Fleas and Ticks

Flea life cycle

On average, fleas take about 3 to 4 weeks to develop from egg to adult. If the temperature is cooler, development can take longer.

As adult fleas feed, they excrete large amounts of partially digested blood called flea dirt. Flea dirt looks like fine pepper pellets or coils. Most flea dirt falls off the host and into the environment where it becomes essential food for the flea larvae.

Stage 1: The adults lay eggs, which are small, pearly white ovals that are hard to see with the naked eye. Fleas lay eggs directly in the host’s hair coat. The eggs, which are very smooth, fall off easily into the environment as the host moves. (Compare the pet to a salt shaker.) Large numbers of eggs will be located in the areas, such as bedding, where the pet spends the most time.

Eggs take about 1–10 days to hatch depending on the temperature and humidity.

3 Goals of Flea Control:
1. Eliminate the flea infestation on the pet.
2. Eliminate the environmental infestation by controlling eggs, larvae and pupae.
3. Prevent reinfestation through long-term maintenance of flea control.

Flea Life Cycle

Fleas develop from egg to adult in as little as 3–4 weeks, or up to 3 months depending on the temperature and humidity.

Flea eggs are laid in the host’s hair and fall off of the pet into the environment where they will hatch in 1–10 days.

In 5–11 days, the larvae develop into pupae, encased in a sticky cocoon.

Flea adults emerge and live on the host.

Flea pupae develop into adult fleas in as little as 5 days, but can stay dormant up to 6 months.
Stage 2: Flea larvae hatch from the eggs. Flea larvae will not survive in areas exposed to direct sunlight or rain, so they burrow down in the area where the eggs were dropped. Their primary food source is flea dirt.

Stage 3: In about 5–11 days, the flea larvae develop into flea pupae, which are encased in a sticky cocoon that becomes covered with surrounding debris, providing camouflage.

Stage 4: On average, pupae develop into adult fleas in 8 to 9 days, but they also can lay dormant in the cocoon for up to 6 months. The flea will only emerge from the cocoon in response to external stimulation, such as vibrations or changes in light. Adult fleas are tiny, reddish-brown insects with flat bodies, which allow them to move easily through the host’s hair coat.

Usually, by the time a pet owner notices the pet has fleas, the infestation has been developing for 6 to 8 weeks and includes several flea generations. It will take time to get rid of the environmental infestation.

Tick life cycle

Ticks have three distinct phases: larvae, nymph and adults.

Phase 1: Tiny voracious six-legged larvae hatch from eggs and search for a host. Larvae attach to a host and take their first blood meal, then drop to the ground and molt into nymphs.

Phase 2: Nymphs wait in place for a host. Nymphs attach to a host, take a blood meal and drop to the ground, where they molt to adults.

Phase 3: Newly molted adult ticks locate a host, feed and typically mate on the host. After feeding and mating, the fertilized female drops to the ground, lays her eggs and dies. Males may mate with several females before dropping off and dying.

Test your flea and tick IQ online at aahanet.org/flea_and_tick
Three is Key: Assessment, Agreement and Action

The Three is Key program is an organized and focused plan that involves all hospital team members in the education of the pet-owning public. By actively advocating for the protection of pets from lifestyle risks, such as fleas and ticks, every member of the practice team can play a role in the pet’s health and quality of life. We support Three is Key because AAHA shares your dedication to protecting more pets from health risks.

The first key is lifestyle assessment. The most important step in assessing the pet’s lifestyle is having a conversation with the owner that results in a good history. This lifestyle assessment helps provide a full picture of a pet’s health and can help identify key risk factors—such as potential exposure to fleas and ticks—that might impact the pet’s health.

To support this conversation, AAHA collaborated with Merial to develop the Pet Lifestyle Assessment Form, a simple but powerful tool to help veterinary staff spearhead these discussions with owners and to engage pet owners in becoming excited about preventive health care, particularly when it comes to flea and tick control.

The Lifestyle Assessment Form will help staff identify specific lifestyle needs for each pet that comes into the practice, but clients will drive the tool, which will help them provide information they might not realize can impact their pet’s health.

Veterinary practices might choose to distribute a simplified pet lifestyle assessment form applicable to both dogs and cats, or to provide species-specific lifestyle forms tailored to...
either canine or feline patients. In either case, the forms will encourage clients to share more detailed information about their pets and their lifestyle and habits.

The Lifestyle Assessment Form will accompany a client throughout the visit, so the practice can use the assessment tool to facilitate deeper conversations about the pet’s health. Remember to:

- Ask pet owners open-ended questions or make open-ended statements about their responses to the Pet Lifestyle Assessment Form so they can elaborate on their answers. Examples of open-ended conversation starters are:
  - Tell me about the places (insert pet’s name) goes when he or she is outside.
  - What animals do you see in your neighborhood or yard?
  - Tell me about the activities, such as hiking, you do with your dog.
  - Tell me what your cat does when he or she goes outside.
  - Do you vacation with your pet? What do you do together?
- Explain why your practice is using the Pet Lifestyle Assessment Form and how it will aid in our attempt to keep pets healthy. Tell clients that you are committed to protecting pets and helping them live a healthy lifestyle. This tool will help you identify the best way to protect their pet against fleas and ticks.

A strong relationship between you and the pet owner is vital in achieving client acceptance of your medical recommendations and ensuring the action that you want: year-round adherence to flea and tick control. Clients must trust your recommendations if you want them to take action to maintain their pet’s health.

Since not all flea and tick control products are the same, your professional guidance will ensure that the pet is using the appropriate product for its lifestyle.

Owners focus on the experience during the visit, not just your medical acumen. Take a moment to greet the pet by name before starting your examination. When you meet the owner for the first time, make sure you introduce yourself and shake hands.

Make eye contact during the visit and re-establish eye contact frequently. Use language that the owner will understand when describing the pet’s conditions. Ask about any concerns or questions the owner might have. Show interest in what the pet owner has to say and make sure they understand that their feedback and opinions are important to you.

Engage owners during the visit. Make sure that pet owners understand what you are doing and why you are doing it, because the owner’s understanding of the health benefits will ensure that they agree with your recommendations.

When they agree that successful preventive health care will have long-term advantages for the pet and the family, they will take action to protect their pets. Explain that preventive care is more effective and less expensive than treatment if the pet develops a disease that could have been prevented.

Free Web Conference!

Join AAHA Past President Dr. Mark Russak and Dr. Marsha Heinke for a discussion on how to use a simple Pet Lifestyle Assessment Form to stimulate discussions about pet lifestyle and preventive health. Watch the web conference at aahanet.org/webconf and earn 1 hour of CE credit.
AAHA Lifestyle Assessment Forms

AAHA Lifestyle Assessment Forms are designed as flexible tools that support your practice’s approach to preventive health care.

Which form should you use?
As shown on these pages, AAHA provides two types of lifestyle assessment forms. Use the short form to focus on a specific preventive care topic relevant to all pets. Or, use the canine and feline long forms to focus on a variety of lifestyle issues that help you evaluate and make recommendations related to preventive care, nutrition, environmental factors and health conditions.

To use the forms
1. Decide which forms best serve your practice’s approach to wellness.
2. Download the forms you wish to use from the AAHA website at ahanet.org/flea_and_tick. Save the files on your local server, or upload them to your website.
3. During the pre-appointment phone call, explain the assessment form and ask clients if they would complete the form before their appointment.
4. Email the correct form, or send instructions so clients can download the form from your website.
5. For clients who will complete the form on-site: Give the client a form for each pet being seen that day.
Office manager

- Be a champion of *Three is Key*.
- Be sure new staff members are familiar with and support year-round parasite protection.
- Be sure all staff members understand their important roles.
- Use practice management software to track and monitor results to ensure adherence and success.

Client services specialist

**Pre-appointment phone call:**
- Ask if the pet is currently on a flea and tick control product.
- Communicate the importance of controlling fleas and ticks.
- Ask the client to complete a Lifestyle Assessment Form before coming in for the appointment. Email the form or provide instructions for downloading it from your website.

**Before check-in:**
- Pull the pet’s chart in advance, the night before the appointment if possible.
- Print a Lifestyle Assessment Form for the owner to fill out if he or she did not complete the form in advance.
- Check the chart for the pet’s vaccination status, current conditions and parasite control history.

**At check-in:**
- As the first person the client encounters, remember you set the tone for the entire visit. Clients want to develop a personal relationship with the entire staff. If this is a new client or a client you do not know, introduce yourself and welcome him or her to the practice. If it is a repeat client, greet the person and pet by name.
- Collect the completed assessment form (for clients who completed the form at home) or give the client a copy to fill out before seeing the veterinarian.
- Ask if the client has any questions about the form.

**At check-out:**
- Ask if the client has any questions or needs any clarification about the practice’s recommendations.
- Make it clear that the animal needs to be on year-round flea and tick control, as indicated by the practice’s recommendation.
- Provide flea and tick control products for the owner to purchase.
- Make an appointment for necessary follow-up and/or schedule the next preventive care appointment.
- Follow up. How does the client want to be reminded? Who in the family is responsible for giving the pet’s flea and tick control? Contact the person responsible if possible or send home client handouts.
Responsibilities and tick control during the client visit.

**Veterinary technician**

Make sure that the pet owner receives a consistent message from the entire practice team.

- If this is the first time seeing the client, introduce yourself to the client and the pet. If you’ve seen the client before, greet both by name.
- Review the Lifestyle Assessment Form with the client and ask open-ended questions about their responses on the form. (Sample open-ended questions appear on page 13.)
- Begin educating clients about fleas and ticks.
- Explain the diseases that fleas and ticks can transmit to dogs and cats.
- Tell the client that the recommendation of experts, AAHA and your practice is year-round flea and tick control and heartworm preventive.
- Explain and/or demonstrate how to apply flea and tick control.
- If the pet has fleas, talk about the best way to eliminate fleas on the pet and in the environment.

**Veterinarian**

- If this is the first time seeing this client, introduce yourself to the client and the pet. If this is an existing client, greet both by name.
- Review the patient history and review the Lifestyle Assessment Form with the client.
- Ask open-ended questions about the pet owner’s concerns relating to the pet’s health as well as information garnered from the Assessment Form. Don’t wait until the end to solicit questions. Engage the owner in a conversation about the pet and listen to the owner’s responses.
- Initiate a discussion about fleas and ticks. Explain the risks associated with not using flea and tick control products. Explain the importance of year-round control.
- If the animal has fleas, provide information about eliminating fleas on the pet and in the house and yard.
- Examine the pet and address the reason for the visit.
- Provide vaccinations or any treatments the pet might need.
- Summarize your findings in language the owner will understand, and recommend year-round flea and tick control as indicated by the lifestyle assessment.
- Make sure the client understands your recommendations and instructions. Ask the client, “Have I answered all your questions?”
- Provide any handouts and educational materials that are indicated by the visit. Recommend educational websites.
- Provide full documentation in the patient’s chart.
Three is Key Staff Development

The success of Three is Key requires the entire team’s understanding of how lifestyle impacts pet health. Emphasize their roles in improving the health of your patients. To advocate for better health care in your practice:

• Schedule a staff meeting focused on Three is Key: Assessment, Agreement and Action.
• Develop a written protocol that works for your practice.
• Explain the recommendations of AAHA, as well as those of the American Veterinary Medical Association, Companion Animal Parasite Council and American Heartworm Society. Every pet should be protected against the most serious and prevalent lifestyle threats to pet health, which includes fleas and ticks.
• Have at least one member of the team complete Modules 1 and 2 of the AAHA Parasite Counselor Program, which will provide in-depth information about the impact of these parasites, a thorough understanding of flea and tick biology, details about controlling fleas and ticks and how to counsel pet owners about fleas and ticks.
• Focus on preventive health care that includes lifestyle management, dietary support, adequate pain management where relevant, year-round heartworm preventive, year-round intestinal parasite control, and year-round flea and tick control as indicated by the Lifestyle Assessment Form.

Team support is vital

All practice team members must commit to protecting more pets by addressing lifestyle issues, from diet to dental care to parasite control and prevention.

Every doctor, technician, assistant, client-service staff person and other practice team members must understand the very real and devastating diseases that can be caused by parasites. They themselves must have their pets on flea and tick control product so that when asked by a pet owner, they can say, “I have completed a Lifestyle Assessment, and I do everything possible to protect my pet.” (It may be useful for staff to point to a change they made to improve their pet’s health as a result of the Lifestyle Assessment, such as more exercise or providing year-round heartworm prevention.)

If there are barriers to implementing Three is Key, discuss them and seek solutions before you begin educating clients.

Your practice commitment to Three is Key includes the following:

• Be uniform in advocating for lifestyle assessment and management.
• Ensure that all pet owners understand how their pet’s lifestyle can put their pet at risk for parasites and the devastating impact parasite-borne diseases can have on their pets.
• Ensure that every pet owner hears your message.
• Ensure that our own pets are in full compliance with vaccines, dietary recommendations, and year-round parasite control products and preventives.
• Support each other in making the change.

Support tools

Become familiar with the various support tools available from AAHA and Merial:

• Read this Three is Key Action Plan and discuss it as a group.
• Complete the AAHA Parasite Counselor Program flea and tick modules and other modules (aahanet.org/Education/ParasiteCounselor.aspx).
• Watch videos that AAHA developed to assist you with communicating to pet owners the importance of parasite protection.

Top 5 Ways to Make Three is Key a Success

1. Meet with staff to explain the Three is Key program.
2. Ensure that every staff member understands the flea and tick recommendations.
3. Empower staff to advocate for the pet and to interact with the pet owner.
4. Track and measure results.
5. Reward results!
Most clients accept our recommendations, but some may have questions or concerns. Your answers can help clients understand and agree with your recommendations and take actions to help preserve the health of their pets.

1. **WHAT WOULD YOU SAY TO THIS CLIENT?**
   
   Why do I need year-round flea and tick control when these parasites die in the winter?

2. **WHAT WOULD YOU SAY TO THIS CLIENT?**
   
   Why do I need to buy 12 months of flea and tick control today?

3. **WHAT WOULD YOU SAY TO THIS CLIENT?**
   
   What do you recommend?

4. **WHAT WOULD YOU SAY TO THIS CLIENT?**
   
   My pet remains indoors at all times. How did my pet get fleas?

5. **WHAT WOULD YOU SAY TO THIS CLIENT?**
   
   How do fleas and ticks transmit diseases?

6. **WHAT WOULD YOU SAY TO THIS CLIENT?**
   
   Do I need to do anything besides using a flea and tick control product to protect my pet?
Staff Scripts:  
What Would You Say to This Client?

1 SUGGESTED ANSWER

There are so many different tick species that they can live well into the fall. Many areas experience warmer, shorter periods of severe cold weather than they did in the past. Even in areas that see a good bit of snow, ticks can survive and emerge during any unseasonably warmer days. Once fleas are indoors, they can hatch and jump on a pet any time of year.

2 SUGGESTED ANSWER

It is important that your pet has consistent protection. We recommend a 12-month supply to make it easier for you so you don’t have to remember to pick it up and so your pet won’t miss any time on the flea and tick control product.

3 SUGGESTED ANSWER

We recommend year-round flea and tick control because that is the best way to keep your pet healthy.

4 SUGGESTED ANSWER

There are several ways indoor-only pets can get fleas. Fleas can hitchhike on people and come into the home. Untreated pets that visit the home can leave flea eggs behind when they leave. Untreated neighborhood pets and urban wildlife, especially feral cats, opossums and raccoons, are a common source of flea eggs for establishing a flea hotspot. Even though the hotspot is outside, another pet that is allowed to go outside might become infested and bring a flea infestation into the home.

5 SUGGESTED ANSWER

The disease pathogens are often transmitted by the flea and tick when they take a blood meal.

6 SUGGESTED ANSWER

Controlling the environment helps to decrease the chance that the pet will get fleas or ticks. If fleas are in your house, you may want to contact an exterminator. Also wash all the animal’s bedding and vacuum frequently. In the yard, you can do things to make the environment less suitable for fleas, ticks and their hosts. Cut the tall grass, trim bushes and shrubs, and rake up leaf litter. Don’t give these critters a place to hide.
Staff Scripts:  
Correct Common Myths About Fleas and Ticks

Pet owners have many misconceptions about fleas and ticks. Here are a few that you might encounter. Help them understand the facts about controlling fleas and ticks.

**MYTH:** Fleas jump from one pet to another.  
**FACT:** Fleas don’t jump between pets. Fleas jump onto the pet from a hotspot, such as the home, yard or park. Once a flea jumps onto a dog or cat, it depends on that animal for survival.6

**MYTH:** Indoor pets can’t get fleas.  
**FACT:** There are several ways indoor-only pets can get fleas. Fleas can hitchhike on people and come into the home. Untreated pets that visit the home can leave flea eggs behind when they leave. Untreated neighborhood pets and urban wildlife, especially feral cats, opossums and raccoons, are a common source of flea eggs for establishing a flea hotspot. Even though the hotspot is outside, another pet that is allowed to go outside might become infested and bring fleas into the home.6

**MYTH:** Fleas in the home are a sign of a dirty house.  
**FACT:** Fleas hitch a ride on a person or pet and begin the life cycle in your home.6 Fleas don’t care how clean you keep your home.

**MYTH:** If the pet owner sees fleas or ticks on the pet, the control product isn’t working.  
**FACT:** Pets can easily pick up new fleas or ticks, but if control products are applied appropriately, they will kill the fleas or ticks. Flea infestations are very difficult to eradicate, and it can take several weeks until fleas are eliminated from both the pet and the environment.6 A large flea biomass can result in surges of fleas that keep emerging, even when the pet has been treated with a flea control product.

**MYTH:** Once the fleas are controlled, pet owners can stop applying flea control.  
**FACT:** As long as the pet continues to come in contact with a flea infestation site, the pet owner will see fleas on the pet.6

**MYTH:** Flea control products are not needed in the winter.  
**FACT:** The experts recommend year-round flea control because fleas can lay dormant in the winter and emerge on the first nice day, hungry and ready for a blood meal.6 Furthermore, even in winter, there are microenvironments—such as indoors—that can sustain the flea life cycle.

**MYTH:** Pet owners should put the pet outside when there is a flea infestation.  
**FACT:** New fleas will continue to emerge in the house, even if the pet is outside. And instead of jumping on the pet, their preferred host, they will jump on the people.

**MYTH:** Ticks can fly or jump onto the host.  
**FACT:** Ticks cannot fly or jump. Ticks “quest,” which means that they crawl up leaves or vegetation and wait for a host to pass, then climb onto the host. Some ticks use a more aggressive hunting strategy of running toward a nearby host.6
There are many websites that provide good, solid information about fleas and ticks.

Several manufacturers of flea and tick control products have excellent sites, and you are encouraged to visit those sites. In addition, veterinary colleges have websites that are excellent and accurate in their content about fleas and ticks.

For veterinarians

AAHA continues to be one of the best sources for veterinarians.

- The Three is Key page includes many resources, including Lifestyle Assessment Forms in short and long form for you to print and use in your practice. aahanet.org/flea_and_tick

- The AAHA Parasite Counselor Program, which features separate modules on fleas and ticks, will give you and your staff a great foundation for implementing Three is Key. Access both modules at aahanet.org/Education/ParasiteCounselor.aspx.

- Read AAHA's endorsement of the CAPC Parasite Control Guidelines: aahanet.org/Library/ParasiteControl.aspx


- AAHA/AVMA Feline Preventive Health Care Guidelines: aahanet.org/PublicDocuments/FelinePreventiveGuidelines_PPPH.pdf

Companion Animal Parasite Council

- CAPC Parasite Prevalence Maps: Find them at capcvet.org/parasite-prevalence-maps. They contain an enormous amount of data, and they provide local and timely information, so you know exactly what the threats are in your area.

- CAPC Forecasts: Find out what the experts expect for the next flea and tick seasons. petsandparasites.org/expert-insights/building-the-capc-parasite-forecasts

- CAPC Guidelines: Find out the latest CAPC guidelines about flea and tick control. capcvet.org/capc-recommendations/

American Association of Feline Practitioners: AAFP is a great source for everything cat and features many articles about the management and treatment of conditions in cats. Access at catvets.com.

Centers for Disease Control and Prevention: The CDC has great information about fleas and ticks. Go to cdc.gov and search fleas and ticks. Check out the Emerging Infectious Diseases journal to keep up on the latest emerging diseases in humans and animals. cdc.gov/eid

Resources for pet owners

Merial Limited: Merial has a resource for FRONTLINE® brand product users in which they can sign up for monthly reminders when it is time to give their pet their next application of flea and tick control. us.merial.com/petOwners/reminder_services/index.asp

AAHA HealthyPet.com: AAHA has a special site for pet owners that supports your messages for pet care. Several pages have information about fleas and ticks, including a fun quiz: Un-Fun Facts About Ticks. Access these pages at healthypet.com/general/SearchResults.aspx?kw=fleas%20and%20ticks.

Centers for Disease Control and Prevention: The CDC has great information about fleas and ticks, including tips for eliminating flea infestations and how to remove a tick. Go to cdc.gov, and search fleas and ticks.

Companion Animal Parasite Council: CAPC developed a site for pet owners that explains how to manage and control parasites. They feature a lay person’s explanation of the CAPC recommendations and parasite prevalence maps, so they can understand what lurks in their neighborhoods. Access at petsandparasites.org.

Webvet.com: Webvet.com provides veterinary-approved information for pet owners. Go to webvet.com, and search fleas and ticks.

References


